



# Peterborough Safeguarding Children Board Newsletter

Newsletter 22 – January 2012

## Message from the Editor

We are saying GOODBYE to many colleagues at the moment therefore I would like to take this opportunity of thanking all of you who have supported the PSCB so well over the years.

These are difficult times for all our partner agencies but I wanted to share some good news with you in that the most recent serious case review which we submitted to OFSTED has been evaluated as GOOD. All the Reports were evaluated as either good or adequate. The Executive Summary prepared by Ron Lock and our Action Plan were evaluated as outstanding. This really was a team effort which involved a lot of hard work all round.

Can I take this opportunity of wishing you all a belated positive and healthy NEW YEAR.

## NSPCC HELPLINE HIGHLIGHT

Please find below a summary of key findings, and a link to the full document: *Helpline Highlight: How the NSPCC Protects Babies*

Follow this link to access the document in full: [Helpline highlights | how the NSPCC Helpline protects babies](#). Printed copies are available on request.

The webpage includes two podcasts of Dr Linda Papadopoulos, the NSPCC Helpline ambassador, talking about the findings and the work of the Helpline.

This *Helpline Highlight* supports the NSPCC *All babies count* campaign to build support for our work to prevent the abuse and neglect of babies. The campaign name reflects our goal of ensuring that all babies are safe, nurtured and able to thrive, and the fact that our strategy encompasses both prevention and protection work. Find out more about the campaign at: <http://allbabiescount.nspcc.org.uk/>

The series draws on the experience of the NSPCC Helpline and each *Highlight* addresses a specific issue that our analysis of contacts with the Helpline indicates is of significance. We want to share this learning both internally and with external colleagues.

This second *Highlight* explores the reasons people contact the NSPCC about babies, the issues they share, and the importance of protecting this particularly vulnerable group. It includes quotes and case studies that reflect the real life experience of our callers and Helpline counsellors. Future topics that will be covered include: parental contact, and neglect. We welcome suggestions for future topics.

We hope that the *Helpline Highlights* will provide useful insight into a range of issues for our partners and networks. We would be delighted if you could share this information with your own networks.

## In this issue:

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- Domestic Abuse Training
- PSCB Board Summary
- Contact details for Children's Social Care

## TRAINING THE TRAINER

Dates for this training are now available and will be in collaboration with CSCB:

21<sup>st</sup> and 22<sup>nd</sup> June in Peterborough.

Following the last PSCB newsletter several people who had previously been members of the training pool expressed interest in becoming members again. We are putting on a refresher training day for those people on June 14<sup>th</sup>.

To book a place on either of these training events please contact Charlotte Lucas on 863747 or email at [charlotte.lucas@peterborough.gov.uk](mailto:charlotte.lucas@peterborough.gov.uk) but please remember this needs to be with your manager's approval.

## Safeguarding Children Team

Effective 5<sup>th</sup> December 2011

- **Safeguarding Children Co-ordinator (Named Nurse)**

Ben Brown

Desk (01223) 726770  
Mobile 0788 7687496  
Fax (01480) 398501

Administrator Mel Jackman

Email: [ben.brown@cpft.nhs.uk](mailto:ben.brown@cpft.nhs.uk)  
For patient identifiable information: [ben.brown@nhs.net](mailto:ben.brown@nhs.net)

- **Lead Nurse Safeguarding Children – Children's Division**

Carol Davies

Desk (01733) 776182  
Mobile 0798 33 77 510  
Fax (01733) 776354

Administrator Tina Latronico (01733) 776192

Email: [carol.davies@cpft.nhs.uk](mailto:carol.davies@cpft.nhs.uk)  
For patient identifiable information: [carol.davies4@nhs.net](mailto:carol.davies4@nhs.net)

- **Named Doctor – Safeguarding Children - Universal Children's Services/Designated Doctor Children in Care/ Consultant Community Paediatrician**

Dr Ges Gregory

Desk (01733) 776199

Secretary: Barbara Walker

Email: [ges.gregory1@nhs.net](mailto:ges.gregory1@nhs.net)

- **Named Doctor – Safeguarding Children – Mental Health Services Consultant Psychiatrist**

Dr Anna Maria Dezsery

Desk (01223) 746001  
Email: [anna-maria.dezsery@cpft.nhs.uk](mailto:anna-maria.dezsery@cpft.nhs.uk)

## THINKUKNOW SAFER INTERNET DAY – TUESDAY 7<sup>TH</sup> FEBRUARY 2012

Safer Internet Day will be on **Tuesday 7<sup>th</sup> February 2012** and Thinkuknow will be hosting the *Parents' and Carers' Guide to the Internet*, ready to broadcast anywhere from schools and offices, to phones and homes... This will be a short TV-style programme which you can download or stream from the Thinkuknow site. The programme will be an entertaining and light-hearted look at what it's like to bring up children in the online world – featuring clips and tips from some surprising sources!

Thinkuknow want you to get parents, carers, childminders, Grannies and Grandpops.... all the family to tune in, and here's how:

- You can **run a parent and carers event** at your organisation, showing the programme and following it up with activities that we will provide;
- You can encourage parents and carers to watch the programme from the **comfort of their own homes** if they are unable to attend your session;
- You can **get children and young people involved** using activities supplied by CEOP prior to the event; and
- You can get involved with the event through **interacting directly with the CEOP Team** on the day.

Thinkuknow will be providing

- A short online film that you can use to market the event, this aims to get parents and carers thinking about what their children are up to online and how they can get involved. We want this to go as many parents and carers in the UK as possible – how can YOU help to get this out there? **This will be released at the end of January.**
- A TV style programme that you can stream live online on the 7<sup>th</sup> February or download through the thinkuknow site the 1<sup>st</sup> week of February.
- A resource pack that will be available to download from the teacher/trainers area of the Thinkuknow site. This will include:
  - Posters and letters that you can use to publicise the event to parents and carers;
  - Activity sheets to get young people involved in the day that can be used in the run up to SID;
  - Briefing notes for running an event; and
  - A presentation you can use with parents once they've watched the programme.
- **This will all be ready to download from the Thinkuknow site on the 9<sup>th</sup> January.**

## CONSULTATION FORCED MARRIAGE

The following link will open in a new window.

**[Home Office: Forced marriage - A consultation](#)** (HTML format)

**Document type:** Consultation paper

**Date of publication:** 12 December 2011

**Deadline date:** 30 March 2012

### **Summary:**

This consultation seeks views on whether a specific criminal offence would help to combat forced marriage and, if so, how it would be formulated. The department is also interested to hear views on how to implement the criminalization of breaches of the civil Forced Marriage Protection Orders.

## CONTACT DETAILS FOR CHILDREN'S SOCIAL CARE

Please find below contact details for Peterborough Children's Social Care (effective from 4 January 2012)

Following on from the referrer's workshop we undertook to place on the professionals page of our web site up to date details to facilitate referrals to CSC. As these details will be subject to changes we will attempt to update as frequently as we can.

<b>Contact Centre</b>	864170 864180		
<b>Contact Centre Manager</b>			
Andria Ferguson	863813		
<b>Referral and Assessment Managers</b>		<b>Assessment &amp; Care Planning Managers</b>	
Jenny Goodes	864102	Sally Charlton	864520
Liz James	864214	Peter Hayward	864369
<b>Service Manager</b>		<b>Service Manager</b>	
Ann Garratt	863843	Damian Elcock	864322
<b>Children in Need Managers</b>		<b>Performance &amp; Care Planning Managers</b>	
Eileen Young	864400	Stephen Smith	864175
Pat Pearce	864387	Paul Darbyshire	864185
<b>Service Manager</b>		<b>Service Manager</b>	
Christine Bellairs	863630	Damian Elcock	864322

## THE CONTRIBUTION OF FATHERS AND MEN IN FAMILIES

Serious Case Reviews both locally and nationally highlights the dearth of information available about fathers and men in families and failure to take fathers and other men connected with the family into account in assessments. This has been a recurrent theme identified by Marion Brandon et al in their Biennial Analysis of Serious Case Reviews<sup>1</sup>. Assessments and support plans tend to focus on the mother and her parenting capacity. There were instances cited about unknown males being present in a household where a child was killed or injured. Workers appeared to have a 'need to know' attitude to information sharing that resulted in questions not being asked about him and information not being passed on to other agencies about the new man's presence.

The 'toxic trio' i.e. substance misuse, mental ill health and domestic abuse were evident in many of the cases and understanding how these impact on parenting capacity as well as past history is vital to understanding parenting capacity in both mother and fathers and men involved with the family.

In the coming year and in line with the lessons learned from Serious Case Reviews, Peterborough Safeguarding Children Board will continue to include these subjects in the training programme. There will also be new specialist courses available on evidence based assessments and analysis of risk and workshops that focus on lessons learned from Serious Case Reviews. So watch out for the new training brochure and make sure you book early to avoid disappointment.

**1. Understanding Serious Case reviews and their Impact – A Biennial Analysis of Serious Case Reviews 2005-07 – Marian Brandon, Sue Bailey, Pippa Belderson, Ruth Gardner, Peter Sidebottom, Jane Dodsworth, Catherine Warren and Jane Black (DCSF 2009)**

## WHAT IF DISCUSSIONS

Just to clarify with readers that if you need to speak to social care regarding a possible referral and you are not quite sure our procedures state you can have a "What if" discussion with the Child Protection Coordinators'. Currently they are Alison Heron Tel 864015 and Lindsey Blickem Tel 864038. This will be particularly relevant if the child concerned is subject to a child protection plan.

In addition you can speak to the experienced social workers in the contact centre. They are Bev Teague-Brown and Sally Forrester.

## VOLUNTARY, INDEPENDENT AND PRIVATE PROVIDERS INFORMATION EXCHANGE

Do any readers recall these successful meetings which we used to hold twice a year?

They were an opportunity for voluntary sector colleagues to showcase new initiatives and for the Safeguarding Board to provide current information about what statutory partners are planning and any new initiatives on the horizon.

They have fallen by the wayside however we are planning to relaunch them once more under the banner of "Voluntary Sector Forum"

Flyers have gone out for 3 Feb 2-4.30 at the Courtyard however you may have missed them. If you are interested in attending or if you have anything you would like to see on the agenda please email Charlotte Lucas [charlotte.lucas@peterborough.gov.uk](mailto:charlotte.lucas@peterborough.gov.uk) by 23 Jan 2012.

## STANDARD TRAINING PACK FOR LEVEL 1

A standard pack has been developed and is available for anyone who would like to use it from Helen Herron 863746 or Charlotte Lucas 863747.

## DOMESTIC ABUSE WORKSHOPS FOR FIRST LINE MANAGERS AND SUPERVISORS

As a result of information that came out of our current Serious Case Review workshops have been developed for first line managers and supervisors who have responsibility for supporting, advising and supervising staff with their child protection cases.

The first two dates have been arranged for 23<sup>rd</sup> February and 19<sup>th</sup> March 9.15 for 9.30 start and finishing at 12.30. More workshops will be available for the year 2012 to 2013 and dates will be in the new brochure.

To book a place on a workshop please contact Charlotte Lucas on 863747 or email at [charlotte.lucas@peterborough.gov.uk](mailto:charlotte.lucas@peterborough.gov.uk)

## GUIDANCE

We have refreshed 2 pieces of practice guidance which are currently being added to the Inter Agency Procedures by TRI X:

**Working with Sexually Active Young People under 18 where there are concerns about abuse.**

Changes are minimal

**Safeguarding Children whose parents/carers who have mental health problems.** This is much changed from the previous protocol and is a very user friendly piece of practice guidance.

## CHILD DEATH OVERVIEW PROCESS TRAINING

This training has now been discontinued and will be replaced by workshops on serious case reviews. Details of the training will be announced in the New Year. The training will be in collaboration with Cambridgeshire Safeguarding Children Board (CSCB)



## OFSTED AND SERIOUS CASE REVIEWS

We have received notification from Ofsted that from 3 January 2012 Ofsted will no longer make a graded judgement or set of judgements on the serious case reviews submitted. This will be an interim arrangement and is clearly an initial response to the Munro recommendations. It is planned that Ofsted will still send an evaluative letter which will clearly describe the strength of evidence against 6 key learning domains. All the supporting documentation will still be used in the process of the evaluation; each element will not be separately judged but considered in respect of its contribution to the whole.

The 6 learning domains identified by Ofsted are as follows:

- The extent to which **learning and areas for improvement have been effectively identified and translated into a robust action plan**
- The extent to which the **action plan has already been implemented** by all relevant partners and that learning is being **embedded in practice**
- The extent to which **organisational and professional practice has been reviewed and the quality of analysis that has been undertaken**
- The extent to which the review has **appropriately challenged the performance and practice of all agencies**
- The extent to which **children/and the family have been involved and how this has impacted on the review**
- The involvement of all **relevant partners in identifying and planning for necessary organisational and practice change and improvement**

Ofsted anticipates these transitional arrangements will cease in July when there will be full implementation of the Munro recommendations with regard to serious case reviews.

## CROSS GOVERNMENT DEFINITION OF DOMESTIC VIOLENCE

The Government are consulting on whether the definition of domestic violence should be extended to cover "coercive control" and whether the definition should be extended to include all 16-17 year olds. The British Crime Survey has found that women between 16-24 and men ages 16-34 were more likely to suffer abuse than any other age range.

The consultation runs until 30 March.

<http://www.homeoffice.gov.uk/publications/about-us/consultations/definition-domestic-violence/dv-definition-consultation?view=Binary>

## AUDIT OF MULTI AGENCY STRATEGY DISCUSSIONS

The Quality Assurance Group is beginning an audit of cases which required a strategy discussion to plan what work was required. The audit will seek to ensure that all relevant colleagues were invited, that minutes of the discussion were taken, that there was a clear plan produced, that it was clearly agreed if there should be a single or joint agency approach to the S47 enquiry and the discussion met procedural requirements. The audit group will be asked to comment whether in their opinion the discussion had a positive impact for the child/young person and to provide any evidence.

## THE KNOWLEDGE

We have been collating the information from colleagues who have tried the on line quiz with some positive results. 31 tests have been completed by colleagues from a variety of agencies. What is particularly rewarding is to see that when colleagues have not got 100% they have revisited the quiz to try again. Some surprising results.... 53% did not know the maximum period for completing an initial assessment, and 57% did not know when a strategy meeting should take place.

## AN UPDATE PROVIDED BY TRI X REGARDING MUNRO

On 13 December 2011, Tim Loughton, Parliamentary Under-Secretary of State for Children and Families gave an update to Parliament on progress being made across the range of commitments in the Government response to the Munro Review, published in July.

The details of the response can be seen in full at the [Department of Education website](#) which shows a full list and links to the full answer to parliament.

There appear to be some steps forward and inevitably some steps back.

If you were expecting early amendments to [Working Together 2010](#) before Christmas, you will notice that the trial Authorities who are looking at different assessment models and timescales will carry on their work towards 'timely professional judgements' until March 31<sup>st</sup> 2012.

Therefore it appears that there will be no interim changes to the underpinning legislation until Working Together is rewritten next year in its slimmed down version. However, there are lots of Authorities beavering away developing practice and new ways of working.

A similar approach is being taken towards [Serious Case Reviews](#) (SCR's). Coventry and Lancashire have been given dispensation from chapter 8 of Working Together 2010 to use the SCIE model of systems based case reviews for a case that meets the criteria and at the same time this model is being developed in new guises to be more flexible in its approach.

However, Ofsted are not going to be released from their obligation to evaluate SCR's and whilst their recent [Letter to LSCB chairs and Children's Services Directors](#) indicates that they are aiming to evaluate learning more than process, there appears to be little understanding of the systems approach which underpins the model promoted by Professor Munro. It is interesting to see that the involvement and impact of families in the process is to be one of their 'learning domains'.

The biggest disappointment in the update was that government has decided to step back from creating a statutory duty to ensure that an 'early help offer' is provided. They believe that there is sufficient existing legislation for this to be achieved. It is too much to expect a government to say that something so evidently good simply can't be afforded but this is more likely to be at the heart of their decision.

These are tough but interesting times in the world of protecting children and importantly Professor Munro's philosophy is beginning to take shape as highlighted by the Social Work Reform Board, The College of Social Work and the new, integrated, child centred inspection regimes.

## TRAINING IMPACT TOOL

As those of you who have done our training may know we had planned to develop a training impact tool which we hoped to get on to our web site and could be very simply completed on line. It is now on line and therefore if you attended training during September you will be receiving the following e mail:

Dear Colleague

According to our records you attended a Peterborough Safeguarding Children Board training course (name) on date September 2011. You may recall that at the beginning and end of the training you were asked to rank your perceived knowledge on the subject on a scale of 1 - 5.

To enable the PSCB to understand how the training impacted on your job role and to help us quality assure the training that we provide please can we ask you to complete a short questionnaire by using this link [http://www.peterboroughlscb.org.uk/training.html#impact\\_of\\_training\\_tool\\_form](http://www.peterboroughlscb.org.uk/training.html#impact_of_training_tool_form).

Please be assured that the questionnaire should not take you more than 10 minutes to complete.

I would like to thank you in advance for your assistance, your results will help us to plan training for the future.

Many Thanks

Charlotte Lucas  
Training Coordinator

These e mails will be sent out three months after a course has been undertaken



## PETERBOROUGH SAFEGUARDING CHILDREN BOARD

### SUMMARY OF MEETING 24<sup>th</sup> November 2011

<p>Outlined below is a summary of agenda items discussed at the last meeting. Should any further details /information be required on an item please contact the named person.</p>		
1.	<p><u>Business Planning</u> Felicity Schofield has contacted David Radford, an independent consultant regarding a developmental day in January with a follow up half day planned for March.</p>	<p>Felicity Schofield 01733 863745</p>
2.	<p><u>Serious Case Review</u> A formal request by the police had been made for the disclosure of the IMRs during the recent SCR but has proved not to be straight forward. The criminal process requires access to anything of relevance but clarification is needed over what is considered relevant.</p>	<p>Simon Megicks</p>
3.	<p><u>Children's Services Improvement Plan</u> The Improvement Plan has not yet been finalised and is being reconfigured around a more thematic approach rather than a chronological approach. Jane Held, who is currently Chair of Birmingham's LSCB will chair the new Improvement Board.</p>	<p>Director of Children's Services</p>
4.	<p><u>Referrers meeting 2<sup>nd</sup> November 2011.</u> Many who attended found the meeting to be constructive with useful examples. It was disappointing to hear that some agency reps hadn't heard of the vulnerability matrix or escalation policy.</p>	<p>Felicity Schofield / Jane Scannell 863745 /</p>
5.	<p><u>Response to Munro Report</u> The biggest challenge for the Board was identified as the strengthened performance management role. As a result, the council has agreed to fund a full time Performance and QA post contracted for 2 years to be attached to the PSCB.</p>	<p>Felicity Schofield 863745</p>
6.	<p><u>NHS element of Rapid Response</u> A group had met to look at the Rapid Response arrangements and found that some parts need reviewing. An action plan is currently being developed.</p>	<p>Paula South 758419</p>
7.	<p><u>Guidance for signing off</u> The Board looked at 2 different pieces of guidance: Safeguarding Children with a Parent or Carer with Mental Health problems and Sexually Active Young People which the Board felt needed some very small tweaks and then can be signed off.</p>	<p>Judy Jones 863745</p>
8.	<p><u>Chairs Report</u> Lynn Chesterton gave an update on the QA group which included an audit being planned for March on Strategy Meetings and the current plans for completing a re-audit on Unborn Babies</p>	<p>Lynn Chesterton 863748</p>
9.	<p><u>PSCB Conference</u> held on 3<sup>rd</sup> November had 109 attendees 104 evaluation forms were received with positive feedback.</p>	<p>Helen Herron 863746</p>
10.	<p><u>CAFCASS Private Law Programme</u> Issy Atkinson gave a presentation about CAFCASS Private Law Programme.</p>	<p>Issy Atkinson 0844 353 3868</p>
11.	<p><u>Budget Report</u> The current position is within budget and any carry over can only be used for future SCRs. Contributions for 2012/13 will be at the same level as this year with a prediction of a slight shortfall. The Board may want to consider sponsorship from organisations to help fund publications.</p>	<p>Judy Jones 863745</p>
12.	<p><u>CQC Submission</u> Paula South had discussions with the CQC regarding updates and actions from the Ofsted action plan and the response from the recent CSC inspection. PS is positive that staff are aware of safeguarding. PS had spoken about the action plan from an NHS point of view.</p>	<p>Paula South 758419</p>
13.	<p><u>LADO Report</u> Karen Osborne presented the LADO Report. The introduction of new guidance for school based staff has changed some definitions and has raised an issue around references. A meeting has been arranged within the council to consider the implications of the Guidance.</p>	<p>Karen Osborne 863654</p>
14.	<p><u>Ambulance Trust</u> A letter received from the Ambulance trust regarding membership of the Board and FS has suggested that they are best placed on the CDOP.</p>	<p>Felicity Schofield 863745</p>
15.	<p><u>AIM Assessments</u> Becky Morland raised again her concern about the lack of capacity to undertake AIM assessments</p>	<p>Becky Morland 864210</p>
16.	<p><u>Date of next meeting:</u> 26<sup>th</sup> January 2012, Conference Room, City Care Centre 2.00pm – 4.30pm</p>	